

Briefing note from the Entity**02.06.15**

Since last 27 April, Banca Privada d'Andorra finds itself in a procedure for the resolution of the Entity initiated by the Agency for the Resolution of Banking Entities (AREB).

Following this process, work is underway to try and find a solution to the current situation that has resulted in the accounts of the Bank's customers being blocked. In this regard, we wish to inform you that this entity is collaborating with an independent external expert in carrying out an exhaustive analysis and review of BPA customers in accordance with the applicable legislation and the best practices for matters related to the prevention of money laundering and terrorist financing. And it is within the framework of this procedure that it has become necessary to hold a face-to-face meeting with each customer in order to update and complete, wherever necessary, the customer's information and/or documentation that is in the hands of BPA.

To this aim, we would like to remind you that the entity is subject to the duty to preserve secrecy and confidentiality of the data deposited at BPA in accordance with the provisions of Qualified Law 15/2003 of 18 December on data protection.

Accordingly, we would appreciate if the BPA's customers could contact their manager or branch office.

Call center BPA	T +376 873 555
BPA Escaldes	T +376 873 500
BPA Andorra - Pl. Rebés	T +376 808 400
BPA Andorra – Prat de la Creu	T +376 802 540
BPA La Massana	T +376 738 670
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